## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678 Examiner: Boyce, Andre D. Art Unit: 3623 Confirmation No. 5205 Atty. Dkt. No: 5078-02500 Filing Date: March 22, 2001 CERTIFICATE OF ELECTRONIC TRANSMISSION Inventors: Guinta et al. UNDER 37 G.F.R. \$1.8 Title: COMPUTER-AIDED I hereby certify that this correspondence is being deposited with the United States Patent Office electronic filing system on the **METHODS AND** APPARATUS FOR date indicated above ASSESSING AN **ORGANIZATIONAL** PROCESS OR SYSTEM

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- 1) Issue Fee Transmittal Form PTOL-85B (1 page);
- 2) Comments on Statement of Reasons for Allowance (2 pages); and
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Respectfully submitted,

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